WORLD BANK Grant No TF 014332 of August 23, 2014

Technical assistance to support Strengthening the Capacity of the Court of Accounts of Moldova Project

# PROGRESS REPORT No. 4

as of December 31, 2015

COURT OF ACCOUNTS OF THE REPUBLIC OF MOLDOVA

**Consultants' Group** 

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# I. <u>Summary of the "Strengthening the Capacity of the Court of</u> <u>Accounts" project</u>

Fund administrator	International Development Association
Recipient	REPUBLIC OF MOLDOVA, Ministry of Finance
Implementation agency	COURT OF ACCOUNTS OF THE REPUBLIC OF MOLDOVA
Grant number	TF014332
Grant amount and currency	1,000,000 USD
Date of signing the grant agreement	14 August 2013
Date of project closure	30 November 2015
Date of issuing the last request	31 March 2016

# **Grant categories**

	Category	Grant amount allocated in USD	The share of expenditure to be financed (including taxes)
1.	Goods, consulting services, training and operating costs within the project	1,000,000	100%
	Total amount	1,000,000	

The total amount of disbursements as of 31 December 2015 amounted to 1,000,000.00 USD (100.00% of the total grant).

# II. Introduction

The Court of Accounts develops to become a modern audit institution and has made considerable progress in recent years with the support of development partners, Swedish NAO and World Bank, which substantially contributed to this progress. The Court of Accounts strives to achieve sustainable institutional capacity in accordance with the goals and objectives set out in the second Strategic Development Plan (SDP) for 2011-2015, to ensure long-term development and discharge their mandate in accordance with International Standards of Supreme Audit Institutions (ISSAI). However, at this stage, CoA still feels the need for peer support to cope with the multiple challenges that remain, so that:

- $\checkmark$  to enhance the quality and scope of public external audit,
- ✓ to support PFM reform efforts,
- $\checkmark$  to strengthen the management, develop methods and secure sustainability.

In this regard, on August 14, 2013 the Republic of Moldova in the person of the Minister of Finance has signed with the International Development Association ("World Bank") the grant agreement no. TF 014332 on funding the support project by technical assistance for Strengthening the Capacity of the Court of Accounts. The grant agreement represents the assistance for continuing the activities carried out under the previous project "Strategic Development of Court of Accounts" supported by the World Bank and implemented during 2007-2011.

The Grant goal is to enhance public external audit function in Moldova, by increasing the efficiency of audit and strengthening the capacity of the Court of Accounts. One of the purposes of the grant is to support the Court of Accounts, together with other development partners, in implementing the new Strategic Development Plan objectives set for the years 2011-2015.

The goal of the grant will be achieved by activities aimed at: (i) developing and implementing new methodologies for financial and performance audits of the state budget, the state social insurance budget and compulsory health insurance funds, following several recent reforms carried out by the Government; (ii) strengthening human resources and performance systems for effective development and involvement of human resources in audit engagements; (iii) enhancing the capacity to perform effective audit of information technology systems (IT) and obtaining specialized skills to conduct other types of IT audits, and (iv) developing the quality control systems. Special emphasis is placed on further development of the capacity of the Court of Accounts to carry out performance and IT audits, as this is particularly important in the context of multiple government programs being implemented in Moldova, such as social security programs, ICT programs, road safety, etc. where ordinary financial /compliance audit findings are not sufficient to condition the change of the program, and the elements of economy, efficiency and effectiveness need to be explicitly addressed under a different type of audit. This is also highlighted by the financial crisis, which imposed budgetary constraints in many countries and revealed the importance of effective public spending. Performance audits require the formation of specialized skills needed in view of the specific characteristics of each sector, and the project will focus, inter alia, on such activities.

The grant recipient and the project implementation agency is the Court of Accounts of the Republic of Moldova (hereinafter - CoA). CoA President appointed by order one of the CoA Board members as Project Coordinator, responsible for its implementation and supervision of the activities of consultants' group hired based on service delivery contracts to assist CoA in

project implementation. At the same time, for better involvement of employees in achieving the project goals, CoA President appointed persons responsible to perform the activities under the project, namely:

- organization and running of activities;
- countersigning of all documents related to a given activity;
- quality control and monitoring of the implementation of activities, reporting, etc.

The World Bank has not required the approval of a Project Operational Manual, so the organizational procedures and arrangements of the project activities will be carried out in accordance with the World Bank guidelines and procedures in place, and in accordance with current legislation on the management of funds from external sources and their reporting to local authorities.

Progress Report will describe the project activities carried out in accordance with the procedures and requirements of the World Bank. The contents of this report shall be enriched every semester so that each report will show the progress in project implementation both cumulatively, and for the period covered therein.

Chapter I of the Progress Report is divided according to the components of the project, pursuant to the grant agreement and contains a description of the situation and the progress made by the end of the reporting period.

Chapter II describes the project contracts cumulatively. Chapter III deals with the financial aspects of the project.

# World Bank Missions

A World Bank mission composed of Ms Soukeyna Kane, Manager of the Financial Management Unit, World Bank HQ, and Ms Oxana Druță, Financial Management Analyst, WB Moldova Country Office, paid a fact-finding and supervision visit at the beginning of project launch. After the meeting of April 3, 2014 with the Court of Accounts' President, Mr. Serafim Urechean and Mrs. Ecaterina Paknehad, project coordinator, the mission noted that despite the occurrence of many inherent risks that reduced the magnitude of the project, the CoA launched successfully the project and takes fast and firm steps for its implementation.

On October 6, 2014 Court of Accounts was visited by other supervision mission composed by Mr Bogdan Constantinescu, Senior Financial Management Specialist and Ms Oxana Druță, Financial Management Analyst, WB Moldova Country Office. The WB representatives have acknowledged about the process of implementation of activities within the project, with the support of Individual Consultant and were informed about situation related to phase of Company selection, which will support Court of Accounts in implementation of majority of project activities. At that moment, tender Committee was in process of evaluation of the technical offers of bidder Companies. The mission registered the visible results and measures achieved by Court of Accounts with the support of Individual Consultant of the project, as well as gave full commitment to the Court in prompt finalizing of the process related Company selection.

Ms Oxana Druță, Financial Management Analyst, WB Moldova Country Office had another visit on December 19, 2014, assisting at the presentation of the results of the first inception visit realized by experts of the winner consulting Company – KOSI Corporation Limited.

# III. Status of Project Components

The first semester of Trust Fund implementation was devoted predominantly to the establishment of structures for the implementation and launching of procurement procedures: preparation of Terms of Reference for the project activities, the announcement of tenders, etc.

The Project was implemented by carrying out the two main components:

# **1. Institutional maturity:**

The Court of Accounts seeks to promote better management of public finances, supporting the reforms promoted by the Government in this area in terms of budgeting, budget execution and reporting in the public sector in line with European standards and best practices. It also identifies actions that are needed elsewhere to ensure that the results of the CoA's work generate real and lasting improvements. To achieve this, the CoA aims to: (i) increase the number and coverage of performance audits and IT audits clearly linked to the country's long term development strategies and programs, (ii) discharge its legal mandate to audit the state budget by setting a target of producing separate opinions on the accounts of each central public authority, (iii) promote better accountability within the government, and ensure that as an institution it is also fully accountable to Parliament and to a wider group of stakeholders for the work they perform. The activities planned under this component will include: (i) the development and implementation of methodological guidelines for financial and performance audits of the state budget, the state social insurance budget and compulsory health insurance funds, where many reforms have been recently undertaken by the Government; (ii) training in specialized performance audits and in various types of IT audits; (iii) measuring the impact of audit reports prepared by the CoA; (iv) setting of a framework for effective planning and management of activities to promote cost-effective implementation of activities.

#### 2. Enhancement of professionalism

The goal of this component is: (i) improvement of human resources and performance systems for more efficient development and involvement of human resources in audit engagements, (ii) establishment and maintenance of an effective system of quality control to provide reasonable assurance to CoA that the CoA and its staff comply with professional standards and applicable legal and regulatory requirements, and that reports issued by the CoA are appropriate in the circumstances; (iii) creation and maintenance of an effective internal function to provide refresher training to experienced and new staff in performance of audit activities.

The activities under these components were implemented by contracting an international individual consultant and an international consulting company. The progress of implementation under mentioned components will be described at the level of consultant and company, as both contracts involve activities in both components of the project.

**THE INDIVIDUAL CONSULTANT** supported the CoA in the achievement of several objectives:

- Strengthening the performance audit capabilities of the staff of the Performance Audit Division; training and developing the skills to conduct performance audits of the staff with audit responsibilities from other CoA divisions;
- Doing special-purpose performance audits in certain independent agencies;
- Consolidation of the quality control system;

- Measuring the impact of performance audit reports.

During the first semester of 2014 the CoA focused on the completion of the procurement process for the selection of the individual consultant. The process was complete on June 23, 2014 by signing the Contract between the CoA and the individual consultant. Immediately after signing the contract, the consultant started the first activities to achieve project objectives. The contract requires the consultant to submit an initial report within one month from the start of the contract, which was drafted and presented at the end of the first visit to Chisinau. The inception report is to include an action plan for the review and updating training modules in performance auditing and supplementing the modules with additional material on auditing independent regulatory agencies.

The consultant contract ended on 30 November 2015. The consultant fulfilled all objectives which were stated in the contract. The final report was presented on October 29, 2015. During his work the consultant undertook 8 working visits in Moldova. The results of mentioned visits are briefly described below:

# Results of First visit (June 23-July 9, 2014):

First visit of the consultant under the project took place from June 23 to July 9, 2014. During the visit, the consultant carried out the following activities:

- Updated and revised the one-week modular performance audit training course. This included adding new exercises and case studies and incorporating new INTOSAI performance auditing standards.
- Drafted a revised version of the performance audit manual to incorporate the new performance auditing standards and additional material requested by the Court.
- Conducted preliminary research related to the two upcoming pilot performance audits of the National Agency for the Protection of Competition (NAPC) and the National Agency for Energy Regulation. Met with CoA audit staff assigned to the NAPC pilot audit to briefly discuss results of preliminary research, provide copies of key research materials, and discuss approach to be followed during audit survey. Some of the material concerning performance audits of independent regulatory agencies will be incorporated into the performance audit training.
- Gave a presentation to the President and Members of the CoA and senior CoA staff on an overview of performance auditing.

#### Results of Second Visit (August 25 – September 19, 2014)

- The first week of the visit was devoted to preparing for the upcoming one week training course on performance auditing. Activities included completing updating of the training material, adding an additional case study, and providing the training materials to a local company for reproduction.
- The performance audit training course was presented to 38 Court staff during the period 1 – 5 September. Participant evaluations of the training were very favourable. The evaluations were summarized and a summary schedule provided to the Court along with the individual participant evaluations.

- The remaining two weeks were devoted to working with Court staff on undertaking audit survey work in connection with the two pilot performance audits. This included conducting internet research to identify any relevant performance audits conducting by other audit organizations of regulatory agencies. For the pilot performance audit of the Agency for Protection of Competition, the consultant identified an excellent audit conducted by the UK National Audit Office and suggested this audit be used as a guide for planning audit work at the Agency. The consultant met with officials from the Agency to provide more information on what a performance audit is and what would be done during a performance audit. The Agency officials requested that the consultant provide a more detailed briefing to Agency personnel during his next visit.
- For the second pilot performance audit dealing with the National Agency for Energy Regulation, the Court audit team began the audit survey after the week of September 22. The consultant worked with one team member to identify relevant research studies and other materials, prepared a three page paper on suggested approaches and questions to cover for the audit survey, and met with the team to discuss the approach for the audit survey and some tentative audit issues to cover.
- > The President of the Court of Accounts was briefed on the results of consultant's visit.

#### Results of Third Visit (November 10 - 28, 2014)

- Completed the quality review of two performance audits. The review involved, among other things, conducting a detailed finding analysis of both reports (done prior to Moldova visit); reviewing quality review requirements contained in various INTOSAI auditing standards; holding separate workshops with each audit team to discuss the results of the finding analysis; and, reviewing working paper documentation prepared in support of each audit. Prepared a report on the results of the quality review; submitted the report to the Court; and, presented a summary of the findings to the President and Members of the Court.
- Met with the Team Leader responsible for the pilot audit on the Agency for the Protection of Competition in Moldova to discuss audit progress and provide advice/assistance.
- Met with the Audit Team responsible for the new pilot audit of the public procurement system to discuss the plan for the preliminary study.
- Provided recommendations to the Court to: (1) include a section at the end of the performance audit reports on Auditee Comments and (2) consolidate recommendations to amend or change existing laws under a section titled "Matters for Consideration by the Parliament" and direct such recommendations to the Parliament rather than individual audited entities. Provided actual examples to illustrate issues involved and suggested language to include in future audit reports to address these two issues.
- Presented a half-day workshop to Court auditors on report writing techniques and ideas for improving presentation of audit findings.

#### Results of Fourth Visit (14 February to 13 March, 2015)

This entire visit was devoted to working with the audit teams carrying out the two pilot performance audits. Most of the time was spent assisting the audit team responsible for the performance audit of the Competition Council prepare a draft audit report. The consultant helped to group the audit findings by audit objectives; reviewed individual audit findings to ensure the findings were well developed (contained all the finding elements) and presented and the resulting recommendations flowed from the findings and were actionable. Throughout the review process the consultant emphasized the use of synopsis paragraphs, descriptive captions, and the need to fully develop the audit findings. The consultant provided a briefing to the President and Court Members on March 6 on the audit process followed during the audit, adherence to INTOSAI auditing standards, and the tentative results of the audit.

The consultant also met several times with the audit team carrying out the pilot performance audit or procurement. The consultant reviewed the preliminary study report prepared by the team and provided feedback on the proposed audit objectives. At the consultant's suggestion, an audit objective will be added to the audit to provide information on the results of the 2009 Court of Account procurement audit and actions taken to address findings included in the audit report. The consultant believed it would be good to bring the results of the 2009 audit into this audit since the 2009 audit can serve as a baseline to assess whether or not progress has been made in addressing procurement problems and issues.

#### Results of Fifth Visit (30 March to 1 April, 2015)

This trip was focused on assisting the Court in preparing for the March 31, 2015 plenary session dealing with the performance audit of the Competition Council (one of the two pilot audits being performed under this project). The consultant attended the plenary session and commented on the performance audit findings and assured the Competition Council representatives that the audit complied in all respects to the INTOSAI performance audit standards.

The consultant also met with the Court team who will be undertaking a follow-up audit of a 2012 Court audit report dealing remuneration issues for State representatives, Board members of companies, and managers of companies serving on Boards overseeing activities of companies. The follow-up approach was discussed and the consultant provided examples of follow-up reports issued by several audit organizations in the U.S.

#### **Results of Sixth Visit (June 8 to July 1, 2015):**

- During the first two weeks, the Consultant assisted in finalizing the Court's first followup audit on a performance audit. The Consultant reviewed a draft of the audit report and suggested changes to improve the report's presentation. The Consultant attended the Court's plenary session on the audit report and gave a short presentation on the purpose of follow-up audits.
- During the visit, the Consultant also provided advice and assistance to the audit team responsible for the pilot procurement performance audit. The Consultant reviewed three preliminary audit summaries on the results of audit work at 3 of the 11 procurement entities selected for review. The Consultant gave a 3-hour workshop to the audit team to discuss the results of the review and provide suggestions for improving the structure and format of the summaries.
- During the last week of this trip, the Consultant gave another workshop to the procurement audit team to provide feedback on his review of a revised summary; go over in detail an audit report issued by the state audit office in Florida on its review of contracts

at six Florida agencies to illustrate how to compile and present information on audit results at multiple organizations; and offer suggestions on how the audit team could better organize and present its audit results. The Consultant also drafted the report section dealing with the first audit objective describing the results of the 2009 Court procurement audit and two other related studies on procurement in Moldova and discussed this section during the workshop.

- Throughout this visit, the Consultant continued to develop an approach to assessing the impact of three selected Court performance audit reports.
- The Consultant prepared an analysis of expenditures under this project and remaining funds and, based on available funds, determined that remaining activities would be completed over the course of two additional visits—one in September and the last visit in October to wrap up the project.

#### Results of Seventh Visit (September 1 to 30, 2015):

- During this visit the consultant's time was split among two major activities: assisting in finalizing the pilot procurement performance audit and conducting an assessment of the impact of the Court's performance audits, specifically the following three performance audit reports: Planning, Procurement and Distribution of Medical Devices, Efficient and Rational Use of Mineral Resources and Human Resources Management in the Health Sector.
- Concerning the pilot procurement performance audit, the consultant reviewed the initial draft report shortly after his arrival and discussed his review comments with the Team Leader for the audit. The consultant provided suggestions for reorganizing the draft report and ideas as to how to better present audit information for several sections of the report. Subsequently, the consultant reviewed the revised first section of the report concerning the Public Procurement Agency and assisted the Team Leader in better organizing this section. The consultant also provided suggestions for rephrasing audit recommendations dealing with the Public Procurement Agency. After reviewing several sections of the draft report dealing with the second audit objective (results of review of 12 contracting authorities), the consultant provided an outline of the sub-objectives and captions under the sub-objectives to assist the Team Leader to better organize this section.
- Concerning the impact assessment, the consultant developed an initial strategy to address this activity which he discussed with coordinator of the project Mrs. Ecaterina Paknehad. Agreement was reached on the strategy and the consultant proceeded to undertake the following work:
  - Reviewed the process and procedures followed by the Department of Methodology for monitoring implementation of recommendations and obtained information on the status of recommendations for performance audit reports issued in 2012 through 2014.
  - Met with representatives from auditees for the three performance audit reports under review to obtain their feedback and views on the status of audit recommendations, the usefulness of the audit, whether the audit addressed the

major issues concerning the subject matter, whether the recommendations addressed the identified problems and whether the audit added value to the activities under review.

• Met with representatives of The Expert-Grup, Transparency International, Center for Investigative Journalism, and the Center for Analysis and Prevention of Corruption to obtain their views on the effectiveness of the Court's performance audits.

#### Results of Eighth Visit (October 19 to 30, 2015):

During this visit the consultant's time was split among two major activities: preparation of final report under contract and Presentation at the International Conference hosted by the Court of Accounts on the results of impact assessment of performance audits carried out by the Court of Accounts.

THE CONSULTING COMPANY supported the CoA in attaining the following objectives:

- Development and implementation of a methodology for auditing Government reports on the execution of the state budget, state social insurance budget and compulsory health insurance funds;
- Strengthening professional skills of CoA staff in compliance audit associated with performance audit of the state budget, state social insurance budget and compulsory health insurance funds;
- Development and maintenance of the ability to perform audits of IT-based financialaccounting systems;
- Gaining new skills to perform various types of IT audit and their implementation in the auditing practice of the Court of Accounts;
- Developing tools for collecting feedbacks about CoA performance.

During the second semester of 2014 the CoA focused on the completion of the procurement process for the selection of the consulting company. The process was complete on November 17, 2014 by signing the Contract between the CoA and the consulting company KOSI Corporation Limited. The company started the first activities to achieve project objectives during the first visit which took place in December 2014. During 2015 experts of the company focused their efforts in achieving the contract objectives. The contract was successfully implemented and final report was presented on November 30, 2015.

#### Results of First (Inception) Visit (December 14-19, 2014)

- The Inception Mission team from the KOSI side consisted of Sean Sweeney, Project Director, Christopher Shapcott, Long-Term Expert, and Wayne Bartlett, Key Expert on the project.
- A number of meetings were held with key stakeholders inside the CoA. The aim of this was to better understand the project context with a view to be able to prepare a better-informed Inception Report and detailed work programme. A list of those who were met with during the Inception Mission is shown below.

- The discussions took several forms. There were one-on-one discussions with the project coordinator from the CoA, Ms Paknehad, and a number of meetings with small groups. These included group discussions on the various Budget audits to be supported by the project and with the IT Audit team. The Mission succeeded in its aim of better understanding the context and helping to develop a realistic and achievable Work Plan.
- At the end of the Mission on December 19, the project experts presented to the CoA with their conclusions from the discussions held and in particular with their thoughts on the specific activities to be undertaken on the project with suggestions as to their timing. Subject to a modification to be made relating to the timing of the first IT Audit project the CoA expressed their satisfaction with the proposals, which will now be used for the final Inception Report to be delivered by KOSI.
- It was emphasized that the project must complete its activities by the end of November 2015. This was noted and the project's future activities will be shaped taking this time-frame into account.

# January 2015 Activities

- Following the Inception Mission from 14th 19th December KOSI commenced compiling the Inception Report. A workshop1 was held at the KOSI Headquarters in Ireland during week beginning the 5th January. The workshop was led by Sean Sweeney, Project Director and the other participants were Christopher Shapcott, Long-Term Expert, Wayne Bartlett, Key Expert, Paul O'Neill IT Auditor and Richard Troope INTOSAI Standards Project Management from the KOSI Panel of Experts.
- The Inception Report was submitted to Project Coordinator Ecaterina Paknehad on Thursday 15th January. Following submission of the Inception Report arrangements were made for Sean Sweeney, Project Director and Richard Troope, Project Manager to travel to Chisinau to discuss the Inception Report.
- Sean Sweeney and Richard Troope travelled to Chisinau on the 19th January. Meetings commenced on Tuesday 20th January. The following meetings were held:
  - Nicolae Ivanov, Financial consultant/accountant to discuss project administration issues.
  - On Tuesday 20th January and Wednesday 21st January one-on-one discussions with Project Coordinator Ectaerina Paknehad were held. The purpose of these meetings were to discuss the Inception Report submitted on the 15th January.
  - A group meeting was also held with Ectaerina Paknehad Project Coordinator, Natalia Trofim, Head of General Division of Audit I and Gheorghe Trocin Member of Court of Accounts. A number of matters within the Inception Report were discussed including confirmation of September 2015 for pilot audits. In relation to the pilot audits it was agreed the KOSI consultants will join CoA colleagues in discussions with the Ministry of Finance to ensure retrieval of the necessary information in the format determined by the new law and to ensure a state of readiness for the pilot audits. In addition KOSI consultants will work in

collaboration with the '2014' audit teams in order to fully understand CoA approaches and also to determine current good practices that can be taken forward to the '2015' audits.

 On Wednesday 21st January a group meeting was held with the IT team within CoA. This included Sergiu Pîrlici, IT Auditor, Petru Donţu, IT Auditor, Vladimir Cazimir, IT Auditor and Mariana Spoialo, Head of Performance Audit Division. At this meeting KOSI requested specific activities to be undertaken by the IT Audit team prior to our consultants arriving for the February missions. We also agreed the focus of the pilot audits. It was also agreed that a meeting with Stela Mocan, the Director of the Electronic Governance Centre and her team be arranged to get more information in relation to the M-Cloud technological platform.

#### February 2015 Activities

- A brief summary of the activities undertaken by each consultant is provided below:
  - Wayne Bartlett (State Budget Audit Expert): Undertook detailed research on the State Budget execution audit process. Review existing audit practices. Analyse new law and assess possible impact on audit process. Undertake cold review of current audit process and in particular the Audit Decision and Report on the 2013 Government Report on the State Budget Execution.
  - Chris Shapcott (Compulsory Health Insurance Fund Audit Expert): Researched operation of the compulsory health insurance fund, its budget execution report and the audit of the report. 'Cold review' of last year's audit and comment on this year's plans. Reviewed new legislation (Public Finances and Budget Responsibility law) and met Ministry of Finance to assess impact of the new law on audits over the period 2015 to 2017 and plans for developing public sector financial reporting framework. Formed initial view of impact of revised ISSAIs adopted by INTOSAI in 2013 and assessed possibilities for value being added to the audit process by the new Law on Public Finance and Fiscal Responsibility. Gathered information and documents to support development of proposals for guidelines before next mission. Also provided informal advice and assistance on performance audit elements of IT audit of the Republic of Moldova e-Government programme.
  - Jonathan McDowell (Social Insurance Budget Audit Expert): Researched operation of the state social insurance fund (BASS), its budget execution report and the audit of the report. 'Cold review' of last year's audit and comment on this year's plans. Reviewed new legislation (Public Finances and Budget Responsibility law) and met Ministry of Finance and National Office for Social Insurance (CNAS) to assess impact of the new law on audits over the period 2015 to 2017. Formed initial view of impact of revised ISSAIs adopted by INTOSAI in 2013 and assessed possibilities for value being added to the audit process by the new Law on Public Finance and Fiscal Responsibility. Gathered information and documents to support development of proposals for guidelines before next mission.

- **Paul O'Neill (IT Audit Expert)**: Developed understanding of current status of IT audit capacity within CoA. In consultation with Ms. Pakenad, subjects, high level objectives and timing of 2no. pilot IT audits were established. Conducted training of Specialist IT auditors on basics of auditing and planning of an IT audit. Information gathered for situational analysis of current capacity of CoA to conduct IT audits. Held 2no. meetings with key staff in Electronic Governance Centre in preparation for IT audits relating to GoM e-transformation program. Substantial documentation was read, absorbed, categorised and utilised in planning and training activities.
- Adrian Jolliffe (IT Audit Expert): Conducted partial situation analysis looking at the types of IT audit conducted by CoA in the past and identification of current skills, experience and potential of the division specialising in IT audit. Undertook training of specialist IT auditors on the high-level and detailed planning of a pilot audit with a specific scope in mind. Developed training materials and practical resources in support of best-practice IT audit planning. Considered the current situation in the IT Audit function in relation to best practice in respect of governance, management and operational capacity. Reviewed a number of past audit reports compiled by the IT Audit Department before several key members left CCRM. Became familiar with some of the work done by financial auditors in recent years and with some of the financial systems in use across government.

#### March 2015 Activities

- > A brief summary of the activities undertaken by each consultant is provided below:
  - **Wayne Bartlett (State Budget Audit Expert):** Submitted report titled: Cold Review of Report on Execution of the State Budget.
  - Chris Shapcott (Compulsory Health Insurance Fund Audit Expert): Submitted report titled : Cold Review of Report on Execution of Compulsory Health Insurance Funds. Chris also continued to work on Concept paper outlining proposals for future practice, based on ISSAIs [and taking into account the requirements of the new law].
  - Jonathan McDowell (Social Insurance Budget Audit Expert): Submitted report titled: Cold Review of Report on Execution of the State Social Insurance Budget. Jonathan also continued to work on Concept paper outlining proposals for future practice, based on ISSAIs [and taking into account the requirements of the new law].
  - Paul O'Neill (IT Audit Expert): On-site support to final stage of planning the execution of first pilot IT Audit, including development of audit planning documents, meeting with auditee and on-the-job training of Specialist IT Audit team. Remote support to IT Audit capacity development activities.
  - Adrian Jolliffe (IT Audit Expert): Support to IT Audit capacity development activities.

#### April 2015 Activities

- > A brief summary of the activities undertaken by each consultant is provided below:
  - **Wayne Bartlett (State Budget Audit Expert)**: Submitted report: Conceptual proposals for the future audit of the three budgets. Wayne also continued to work on pilot audits and Support to the planning of the reports.
  - Chris Shapcott (Compulsory Health Insurance Fund Audit Expert): Submitted report titled: Conceptual proposals for the future audit of the three budgets. Chris also continued to work on pilot audits and Support to the planning of the reports.
  - Jonathan McDowell (Social Insurance Budget Audit Expert): Submitted report titled: Conceptual proposals for the future audit of the three budgets. Jonathan also continued to work on activities pilot audits and Support to the planning of the reports.
  - **Paul O'Neill (IT Audit Expert):** Remote support to IT Audit capacity development activities.

#### May 2015 Activities

- > A brief summary of the activities undertaken by each consultant is provided below:
  - **Wayne Bartlett (State Budget Audit Expert)**: Wayne continued to work on activity Guidance document on the audit of the state budget.
  - Chris Shapcott (Compulsory Health Insurance Fund Audit Expert): Chris continued to work on activity - Guidance document on the audit of compulsory health insurance funds.
  - Jonathan McDowell (Social Insurance Budget Audit Expert): Jonathan continued to work on activity Guidance document on the audit of the state social insurance budget.
  - Adrian Jolliffe (IT Audit Expert): Support to IT Audit capacity development activities. Adrian commenced work on activity - Training materials for course to train financial auditors in auditing financial-accounting systems generating reports on which audit opinion shall be issued.
  - Paul O'Neill (IT Audit Expert): Support to IT Audit capacity development activities.

#### June 2015 Activities

- > A brief summary of the activities undertaken by each consultant is provided below:
  - **Wayne Bartlett (State Budget Audit Expert)**: Wayne completed activity Guidance document on the audit of the state budget). Work continued on supporting the pilot audits activity.
  - **Chris Shapcott (Compulsory Health Insurance Fund Audit Expert):** Chris completed activity Guidance document on the audit of compulsory health insurance funds). Work continued on supporting the pilot audits activity.

- Jonathan McDowell (Social Insurance Budget Audit Expert): Jonathan completed activity Guidance document on the audit of the state social insurance budget. Work continued on supporting the pilot audits activity.
- Lage Oloffson (Audit Expert): Lage undertook detailed research on the State Budget execution audit process. Reviewed existing audit practices. Analysed new law and assessed possible impact on audit process. Undertook a cold review of current audit process and in particular the Audit Decision and Report on the 2013 Government Report on the State Budget Execution. Held discussions with the CoA working group regarding the process of drafting an SDP. Agreement reached, a draft was produced for further elaboration by the working group.
- Adrian Jolliffe (IT Audit Expert): Support to IT Audit capacity development activities. Undertook extensive consultation and on-the-job training of specialist IT auditors on the execution of the first pilot IT audit. Developed, in collaboration with the team, draft audit conclusions to be included in the final report. Further developed training materials in IT audit for financial auditors, emphasising the importance of internal controls and the tests to undertake during an audit of general and application controls in relation to financial reporting systems. Visited the Central Electoral Commission which will host our pilot audit of a financial accounting and reporting system, as part of practical training envisaged for the CoA's financial auditors.
- Paul O'Neill (IT Audit Expert): Support to IT Audit capacity development activities. Undertook extensive consultation and on-the-job training of specialist IT auditors on the execution of the first pilot IT audit.

#### July 2015 Activities

- > A brief summary of the activities undertaken by each consultant is provided below:
  - **Wayne Bartlett (State Budget Audit Expert)**: Activity approved Guidance document on the audit of the state budget.
  - **Chris Shapcott (Compulsory Health Insurance Fund Audit Expert):** Activity approved Guidance document on the audit of compulsory health insurance funds). Work continued on supporting the pilot audits activity.
  - Jonathan McDowell (Social Insurance Budget Audit Expert): Activity approved -Guidance document on the audit of the state social insurance budget). Work continued on supporting the pilot audits activity.
  - Lage Oloffson (Audit Expert): Lage undertook the following:
    - Continuing the preparation of a new SDP
    - Advice in drafting the AAR
    - Situation analysis of impact and how recommendations are addressed
    - Starting discussing the effectiveness of the organisational structure
  - **Paul O'Neill (IT Audit Expert):** Support to IT Audit capacity development activities. Finalisation and presentation of report of first pilot audit to the Court of Accounts.

• Sean Sweeney (Audit Expert & Project Director): Sean completed activity - a seminar on IT audit organised for CoA Board and other relevant CoA personnel.

#### **Steering Group Committee Meeting**

Steering Committee Meeting for the activities undertaken with the support of KOSI Corporation experts, under the CoA-WB Project was held on the 22<sup>nd</sup> July. Sean Sweeney and Richard Troope were the KOSI representatives at this meeting.

#### August 2015 Activities

- > A brief summary of the activities undertaken by each consultant is provided below:
  - **Wayne Bartlett (State Budget Audit Expert)**: Work continued on supporting the pilot audits activity.
  - Jonathan McDowell (Social Insurance Budget Audit Expert): Work continued on supporting the pilot audits activity.
  - Adrian Jolliffe (IT Audit Expert): Developed and delivered three two-day courses on IT audit for financial auditors to 80 auditors from the Court of Accounts
    - Discussed with the CoA's IT auditors the terms of reference for the second IT pilot audit and set out initial ideas
    - Subsequent to the mission to Chisinau researched previous audit reports of the subject of the next IT pilot audit (Ministry of Labour's social assistance assessment and disbursement system) to ensure proper continuity of results
    - Supported three auditors working on the audit of the 2014 parliamentary election campaign managed by the Central Electoral Commission (CEC)by suggesting the tests of general and application controls to apply during the audit
    - Subsequent to the mission to Chisinau carried out remote hot review of the draft findings (around IT controls at the CEC) and final report.

#### September 2015 Activities

- > A brief summary of the activities undertaken by each consultant is provided below:
  - Wayne Bartlett (State Budget Audit Expert): Training materials submitted and course on the application of methodology for auditing State Budget to be delivered in October. Work continued on supporting the pilot audits activity.
  - Jonathan McDowell (Social Insurance Budget Audit Expert): Training materials submitted and course on the application of methodology for auditing Social Insurance Budget to be delivered in October. Work continued on supporting the pilot audits activity.
  - **Chris Shapcott (Health Insurance Fund Audit Expert):** Training materials submitted and course on the application of methodology for auditing Health Insurance Fund to be delivered in October. Work continued on supporting the pilot audits activity.
  - Adrian Jolliffe (IT Audit Expert):

- Three x two day course delivered to 80 financial auditors
- 80+ Powerpoint slides containing the course (English and Romanian)
- Q&A booklet supporting the two-day IT Audit course
- Trainee feedback papers evaluated
- Initial review of the Terms of Reference for the next IT pilot audit

#### • Paul O'Neill – IT Audit Expert

- Updated Audit Matrix to include audit objectives, questions, criteria, audit techniques, methods of analysis
- Notes from meetings with representatives of a) Social Inspectorate b) Ministry of Labour c) World Bank "Strengthening the Effectiveness of the Social Assistance Network"
- Audit Planning Gantt Chart
- Audit Risk Register
- Lage Olofsson (Audit Expert) Lage undertook two separate missions in September (31<sup>st</sup> 5<sup>th</sup> and 21<sup>st</sup> -28<sup>th</sup>). Across the two missions he completed the following:
  - Amended AAR and AP drafts presented and discussed. Amendments produced. The versions have also been submitted to the Twinning project and the Swedish/Moldovan bi-lateral project for comments. The other WB sponsored project gave comments during the week
  - A short paper on ideas for re-organising the institution was given to the President and Ecaterina). It was agreed that this paper should be handled very restrictive just now.
  - In addition Lage gave a short paper on the FA Certification program in Kosovo.
  - A draft AAR based on material received. Discussions with Mr Chitan and Mrs Paknehad about structure, content, focusing of main signals etc. The Executive Summary discussed by the Board. The other chapters to be discussed by the Board after Lage's mission.
  - Amended strategy and AP based on comments from the Twinning Partner. Our proposal submitted.
  - Comments on the draft program for the conference.

#### **October 2015 Activities**

- > A brief summary of the activities undertaken by each consultant is provided below:
- Lage, Wayne, Chris and Jonathan completed their inputs
- Paul and Adrian are finalizing their remaining inputs in November

#### November 2015 Activities

- > A brief summary of the activities undertaken by each consultant is provided below:
- Paul and Adrian finalized their remaining inputs in November.
- A study visit took place in Ireland from 23rd 27th November, 2015 which involved Sean Sweeney, Paul O'Neill and Richard Troope travelling from KOSI Headquarters and staying in Dublin. This visit included a meeting with the Comptroller and Auditor General Ireland.
- The contract ended on the 30th November 2015.

# **Other activities under the Project**

#### Study Visit

A study visit took place in Ireland from the 23rd – 27th November, 2015. The delegation from CoA was as follows:

- Mr. Serafim Urechean, President Court of Accounts Republic of Moldova
- Mrs. Ecaterina Paknehad, Project Coordinator, and a member of Court of Accounts Board
- Ms. Natalia Burciu, Project Translation Services

The purpose of the visit was to share work experiences with comparable organisations and to seek to establish relationships which may have long term benefits. The study visit included the following:

- Meeting with the Office of the Comptroller & Auditor General Ireland (the Irish equivalent of the Court of Accounts)
- Meeting with representative of Public Accounts Committee
- A visit to the Irish Parliament
- Meeting with the Institute of Certified Public Accountants in Ireland

#### **International Conference**

With the support of World Bank an international conference took place in Chisinau, October 20, 2015 at Conference room, Radisson Blu Leogrand Hotel. The theme of the conference was - Strategic Development of the Court of Accounts of the Republic of Moldova: Challenges and Perspectives. During the conference main experts which contributed to the project presented the results of their work. Also, the representatives from SAIs of other countries presented their best practices in the field of audit.

# Overall comments on the progress made in project implementation as of December 21, 2015

Progress in project implementation in 2014 was lower compared with the planned figures in connection with the procedure of selection of the individual consultant and consulting company that required more time, and with the renunciation of an advance payment upon signing the contracts. All payments were made based on the time used by the contractors and the achievement of contract objectives.

All activities of the World Bank require that the procurement actions comply with the Bank rules on competition. The major procurement of the consulting company services started in April 2014 and needed about 7 months to be finished.

During 2015, the individual consultant as well as consulting company achieved a consistent progress in proposed objectives and delivered all activities indicated in the agreements by the end of November 30, 2015 – the closing date of the project, which enabled to reach Projects overall objectives.

# IV. STATUS OF PROCUREMENTS UNDER PROJECT COMPONENTS

#### **Project components:**

#### 1. INSTITUTIONAL MATURITY;

#### 2. ENHACEMENT OF PROFESSIONALISM.

The progress of procurements will be described at the level of consultant and company, as both contracts involve activities in both components of the project:

Selection of the International Individual Consultant in performance audit: the selection was announced on April 25, 2014 on UNDB online after approving the ToR for the above mentioned consultant. The deadline for submission of CVs indicated in the published announcement was May 12, 2014 and six CVs were received by the Court of Accounts. The received CVs were evaluated by the Evaluation Committee established according to the Ordinance of the President of Court of Accounts No. 95 dated May 19, 2014. Based on the evaluation made and No-objection provided by the World Bank on June 04, 2014 the contract was awarded to the best qualified candidate Mr. James R. Bonnel. The elaborated LoI was sent to the selected candidate on June 05, 2014. The technical and financial proposals were received by the Court of Accounts on June 15, 2014. The negotiated contract for the amount of 149042 USD was approved by the World Bank on June 23, 2014 the Parties (CoA and Mr. Bonnel) signed the approved contract.

#### <u>Selection of the International Consultant (company) for developing the methodology for</u> <u>compliance audit associated with performance audit of the state budget, state social</u> <u>insurance budget and compulsory health insurance funds, and the development of</u> <u>information technologies audit:</u>

The first request for Expressions of Interest was published on April 16, 2014 on UNDB online. The initial deadline for delivery of Expressions of Interest indicated in the announcement was May 01, 2014. Only one EoI was received before indicated deadline. After republishing the REOI on May 05, 2014, before revised deadline for submission of EoI (May 15, 2014), additional four EoIs were received. The company KOSI Corporation Ltd (company which submitted the EoI before initial deadline) was informed about the extension made on May 05, 2014 and the revised EoI was received by CoA. The translated EoIs were sent to the Evaluation Committee established according to the Ordinance of the President of Court of Accounts No. 95 dated May 19, 2014 and foreseen that the Evaluation Report as well as RFP will be sent to the World Bank for review in July.

The RFP was send to the World Bank for review in July 30, 2014 and the CoA received "No objection" to the RFP on August 04, 2014. At the same date the RFP issued to the short-listed firms. Initial date for proposal submission indicated in the sent RFP - September 16, 2014. No extension was provided for elaboration and delivery of the technical and financial proposals. In accordance with the Evaluation Report of the submitted EoIs approved by the World Bank on August 01, 2014, the RFP was sent to the following companies:

- 1. KOSI Corporation Ltd, Northern Ireland;
- 2. Consortium Accountancy and Audit Reform Consultants (AARC); Ireland and Baker Tilly International, United Kingdom;
- 3. Cowater International Inc, Canada;

- 4. Consortium Ecorys, Netherland and CIPFA, United Kingdom, led by Ecorys;
- 5. Consortium BDO LLP, United Kingdom and BDO, Republic of Moldova, led by BDO LLP.

The originals of Technical Proposals submitted by Consultants were opened by Tender Committee on September 16, 2014, 15:00. The envelopes with the Financial Proposals remain sealed and securely stored by CoA until the technical evaluation is concluded and the Bank issues its "No objection" to the technical evaluation. Before deadline indicated in the RFP four proposals were received, namely:

- 1. KOSI Corporation Ltd, Northern Ireland;
- 2. Cowater International Inc, Canada;
- 3. Consortium Ecorys, Netherland and CIPFA, United Kingdom,;
- 4. Consortium BDO LLP, United Kingdom and BDO, Republic of Moldova.

The elaborated evaluation report on the technical proposals was sent to the World Bank for approval on October 22, 2014. CoA received "No objection" on October 29, 2014.

Consortium BDO LLP, United Kingdom and BDO, Republic of Moldova was informed that the technical proposal submitted by them did not accumulated neccesary minimum score as well as the additional information requested by Consortium was issued.

The Financial Proposals of the companies KOSI Corporation Ltd (789,100.00 USD), Consortium Ecorys and CIPFA (699,006.00 USD), Cowater International Inc (847,869.00 USD) have been opened on November 03, 2014.

The KOSI Corporation Ltd was nominated as winner for consulting support in the development of the methodology for compliance audit associated with performance audit of the state budget, state social insurance budget and compulsory health insurance funds, and the development of information technologies audit for the contract price of 789 100.00 USD, taking into account the fact that the quotation (technical and financial) meets the requirements of the tender documents and has the lowest evaluated price in accordance with the Decision of the Tender Committee dated November 04, 2014. The negociated with the company contract was approved by the World Bank on November 14, 2014. On November 17, 2014, the Parties signed the approved contract. The company submitted all confirmations requested in accordance with the condition of the contract. The price of the contract was negotiated and reduced to 774,100.00 USD due to limited budget of the Project.

#### **3. PROJECT MANAGEMENT:**

Selection of the Financial Consultant (Accountant): the selection was announced in local newspaper Logos Press and 7 CVs were received by the Court of Accounts till the indicated deadline for submission, September 20, 2013. On January 22, 2014 the revised Evaluation Report and on February 14, 2014 the draft contract were approved by the World Bank. The contract in the amount of 14,080.00 USD was signed on February 14, 2014 with the best qualified candidate Mr. Nicolae Ivanov. On December 17, 2014 the amendment to the contract was signed which increased the amount of the contract to 28,160.00 USD and extended the date of contract end till November 30, 2015.

Selection of the Procurement Consultant: the selection was announced in local newspaper Logos Press and 8 CVs were received by the Court of Accounts till the indicated deadline for submission, September 20, 2013. On January 22, 2014 the revised Evaluation Report and on February 14, 2014 the draft contract were approved by the World Bank. The contract in the amount of 14,080.00 USD was signed on February 14, 2014 with the best qualified candidate

Mrs. Natalia Gorbatovskaia. On December 30, 2014 the amendment to the contract was signed which increased the amount of the contract to 21,120.00 USD and extended the date of contract end till November 30, 2015.

**Procurement of the equipment for project consultants**: the tender was announced on April 10, 2014 and the elaborated ITQ was sent to 8 potential Bidders. The deadline for submission of quotation indicated in the ITQ was April 22, 2014, 16.00 local time. Before expiration of the above mentioned deadline three quotations were received and after evaluation of the submitted quotations the contract in the amount of 4351 USD was awarded to Fors Computer SRL on April 25, 2014. On May 19, 2014 the Parties (CoA and Fors Computer SRL) signed the approved contract. All Bidders were informed about the result of the tender on May 19, 2014.

**Translation services**: the tender was announced on April 10, 2014 and the elaborated ITQ was sent to 4 potential Bidders. The deadline for submission of quotations indicated in the ITQ was April 22, 2014, 16.00 local time. Three quotations were received and after evaluation of the submitted quotations the contract in the amount of 37 450 Euro was awarded to Ms. Natalia Burciu on April 25, 2014. On April 30, 2014 the Parties (CoA and Ms. Burciu) signed the approved contract. All Bidders were informed about the result of the tender on May 19, 2014.

**The operational financial management system** has been taken over from the previous project of the World Bank. In addition, we procured a financial system used by the CoA accounting division, which will enable the input of information about the calculation of project consultants' salaries in the accounting system of the CoA; this will secure consolidated bookkeeping of salaries in the CoA.

<u>Selection of the audit company which will undertake the audit of the financial statements</u> <u>of the Project.</u> The audit company is selected for the whole period of the Project (February 04, 2014 – November 30, 2015) according to the approval of the WB. The selection process started in December 2014 by sending RFP to shortlisted companies. During Semester 1, 2015 the evaluation of the offers was completed and the contract was signed on May 26, 2015.

# V. STATUS OF CONTRACT IMPLEMENTATION (in the order they were signed).

Contract name	Financial Management Consultant
Consultant	Ivanov Nicolae
Contract number	CS-1/IC-1/TF014332
Contract value	28,160.00 USD
Amount paid	28,159.96 USD
Date of contract signing	14 February 2014
Period	22 months
Date of contract end	30 November 2015
Progress made	100%

Contract name	Procurement consultant
Consultant	Gorbatovskaia Natalia
Contract number	CS-2/IC-2/TF014332
Contract value	21,120.00 USD
Amount paid	17,290.11 USD
Date of contract signing	14 February 2014
Period	16.5 months
Date of contract end	30 November 2015
Progress made	81%

Contract name	Translation services
Consultant	Burciu Natalia
Contract number	G-2/SH-5/TF014332
Contract value	11,920.00 EUR
Amount paid	11,714.56 EUR
Date of contract signing	30 April 2014
Period	19 months
Date of contract end	30 November 2015
Progress made	98%

Contract name	Delivery of information equipment for project consultants
Supplier	Fors-Computer SRL
Contract number	G-1/SH-5/TF014332
Contract value	4,351.00 USD
Amount paid	4,351.00 USD
Date of contract signing	19 May 2014
Date of goods delivery	28 May 2014
Date of payment	06 June 2014
Progress made	100%

Contract name	Performance audit consultant
Consultant	James R. Bonnell
Contract number	CS-3/IC-3/TF014332
Contract value	149,042.00 USD
Amount paid	148,204.21 USD
Date of contract signing	23 June 2014
Period	17 months
Date of contract end	30 November 2015
Progress made	99%

Contract name	Developing the methodology for compliance audit associated with performance audit of the state budget, state social insurance budget and compulsory health insurance funds, and the development of information technologies audit
Consultant	KOSI Corporation Limited
Contract number	CS-2/QCBS-6/TF014332
Contract value	774,100.00 USD
Amount paid	774,100.00 USD
Date of contract signing	17 November 2014
Period	12,5 months
Date of contract end	30 November 2015
Progress made	100%

Contract name	Audit of the Project Financial Schedules
Contractor	Ernst & Young SRL
Contract number	CS/LCS-7/T014332
Contract value	3,890.00 USD
Amount paid	3,890.00 USD
Date of contract signing	26 May 2015
Date of contract end	28 February 2016
Progress made	100%

#### VI. FINANCIAL AND PROCUREMENT MANAGEMENT REPORTS (are attached)

- PROJECT SOURCES AND USES OF FUNDS
- USES OF FUNDS BY PROJECT ACTIVITY
- PHYSICAL PROJECT PROGRESS
- DESIGNATED ACOUNT STATEMENT
- PROCUREMENT PROCESS MONITORING